New Account Enrollment

- Select ‘Enroll Today’ located under ‘Create New Account’

Step 1: Account Authorization

- Full 16 digit account number needed in order to proceed
- Input 16 digit account number and click ‘Submit’
Step 2: Security Information

- Social Security Number
- Mother’s Maiden Name
- Date of Birth (mm/dd/yyyy)
- Zip Code
- Home Phone Number (No spaces or dashes required)
- Email Address

Review the Terms & Conditions – This field must be checked to proceed and click ‘Submit’.
Step 3: Username and Password

- Setup Account Username, Password, and Security Questions and click ‘Submit’.

**MyOnlineAccount**

**Step 3: Username and Password**

Fill in the information below and click Submit to continue.

- Your Username and Password must be between eight (8) and twelve (12) characters long.
- Your Username and Password must contain at least one (1) letter, one (1) number, and may include one (1) special character. Note: Your Username cannot contain more than 1 continuous numbers.
- Password must be between eight (8) and twelve (12) characters in length and must contain at least one (1) letter, one (1) number.

Click here for a list special characters that are allowed.

**Username and Password Information**

- **Desired Username:** Testing123
- **Password:** ********
- **Confirm Password:** ********

For additional security, please enter and confirm each answer to the following questions:

**Authentication Questions**

- **Challenge Question:** What is your Mother’s Maiden Name?
- **Challenge Question Answer:** Smith
- **Answer Confirmation:** Smith

- **Challenge Question:** What was the name of your favorite childhood pet?
- **Challenge Question Answer:** Dog
- **Answer Confirmation:** Dog

- **Challenge Question:** What was the make of your first car?
- **Challenge Question Answer:** Ford
- **Answer Confirmation:** Ford

**Submit**

**Tip:**
You will be required to enter the answer to one of these questions exactly as you create it here. You should limit the use of spaces, hyphens and special characters in your answer.

Step 4: Success!

- Select additional services (E-Statements, Bill Pay, Email Alert), if any desired, and click ‘Continue’.

**MyOnlineAccount**

**Step 4: Success!**

You have successfully enrolled! Your Username is Testing123.

Did you know that your online service will allow you to pay your bill online, receive a variety of email alerts and turn off receiving a paper bill every month? If you would like to take advantage of one or more of these opportunities, select the features you would like to add and click the Continue button.

- **Yes, I would like to enroll in the following additional services**
  - E-Statements
  - Bill Pay
  - Email Alert

**Continue**